



Safety, Comfort, Expertise
Complete Continuity of Care

Worldwide **Air Ambulance Provider**



We share in your devotion to meeting and exceeding your patient's air medical transportation.

Mercy Jets is an advanced air ambulance provider and air medical transport service that uses world-class medical jets and crews that are accustomed to the complexities and nuances of providing air medical transport services.

At Mercy Jets, we understand how dedicated you are to your patient's health. We share your devotion and strive to help you with your patient's air ambulance transport. We work hard to provide you with quick, professional, safe, cost-effective service.

Our Complete Continuity of Care Promise means that our trained air ambulance medical staff will care for your patient from the moment they begin their journey to the moment they arrive at their new care facility, with no service gaps. We will handle all of the details for you to ensure the safe and secure transport of your patients.

The Mercy Jets staff was excellent and very dedicated... working all night on a Sunday to get all documents (while) finding a plane.

- Rosanna Capurso



Trained Air Medical **Transport Staff**

You can rest assured that Mercy Jets is watching over your patient's during their air ambulance transport with a caring staff of medical professionals trained to the highest standards.

We take your patient's health and safety seriously. **Our staff and personnel are trained to the highest standards.** Each member of our staff has the air ambulance training and accreditations needed to provide necessary care on every flight.

www.mercyjets.com



Mailing Address
3039 W. Peoria Ave.
C102-118
Phoenix, AZ 85029

Contact Us
Toll Free: (888) 220-4590
Int'l: +1 602 314 80 70
info@mercyjets.com

Membership



Complete Continuity of **Care Promise**

Mercy Jets will provide the safest, quickest and most comfortable air ambulance transportation available, domestically or internationally.

We act as the patient's advocate, ensuring proper medical care at all times. Our team not only provides top medical care to your patients', we also offer assistance and support to family members and other medical personnel. We will handle all the details to ensure your patients' safety.



What We Do

- Coordinate All Ground and Air Transportation
- Coordinate All Medical Personnel and Receiving Facility
- Speak Directly to Family Members
- Verify Patient Insurance Transport Coverage
- File Claims and Obtain Benefits

Our Capabilities

- Neonatal / Pediatric Patients
- Traumatic Brain Injuries (TBI)
- Burn Care Patients
- Respiratory Illnesses / Ventilator Dependent
- Spinal Cord Injuries
- Open and Closed Head Injuries
- Trauma / Multi Trauma Care
- Medical Convalescent Transports

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Coordinating All Aspects for Your Air Ambulance Flight

We understand that every situation is unique and we will coordinate your patient's trip accordingly. We work on the patient's behalf with case managers to coordinate all air ambulance medical transport services - right down to the last detail.

We coordinate all aspects of your patient's transportation. We organize the ground ambulance beginning at the patient's hospital, facility or home to the airport, then arranging all details of the flight, including all stops, flight permits and crossing through customs. Our Complete Continuity of Care means,



we will stay with your patient, ensuring their care, until they are admitted into their new facility, all under the expert supervision of Mercy Jets' professional, accredited medical teams.

Beginning Your Patient's Air Ambulance Transport

By understanding that each patient's situation is different and complex, Mercy Jets will tailor their transport to their individual needs. We will not only ensure that the correct medical team for your patient's condition are on board, we will ensure that the right aircraft is used. Minimizing unnecessary takeoffs and landings which decreases your patient's transport time and limiting chances for complications due to prolonged travel.

Your patient's safety and health are our greatest concerns. We coordinate every detail for your patient to ensure the safest transport possible. In order to help us plan your transfer as safely as possible, please have the following information available to help

- ✚ Patient's Face Sheet, including full name
- ✚ Patient's Insurance Card (Front and Back)
- ✚ Most Recent Progress Notes
- ✚ Medication Administration Record (MAR)
- ✚ Destination Facility Name
- ✚ Destination Physician Name and Phone Number
- ✚ History and Physical Report (H&P)
- ✚ Name of Any Traveling Companions

Your patients deserve the best care in the industry. Mercy Jets will help you provide it.

A Glance at Your Benefits

- ✚ Patient Transports Domestically and Internationally To and From practically Every Country in the World
- ✚ Complete Continuity of Care Bedside Service
- ✚ Liaison with the Patient's Insurance Company
- ✚ Coordination with the Patient's Receiving Facility
- ✚ Clear & Concise Updates for You and the Family

About Mercy Jets

Mercy Jets was founded on the simple principle of providing industry-leading medical transportation for patients. By placing a patient's health and safety above all other priorities, Mercy Jets has quietly grown to become the provider other air ambulance companies have called when they are unable to perform transports.

Our founders have **over 20 years of Medical and Aviation Experience**. Our Medical director is a leading trauma surgeon. We understand the complexities and barriers to ensuring quality care during transport and will help you secure the best possible air ambulance for your patient.

We know how important your patients are to you, we share your devotion and will help you get the best care for them.



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