

Complete Continuity of Care

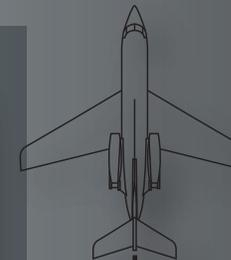
Mercy Jets will provide you and your loved one the safest, quickest and most comfortable air ambulance transportation available, domestically or internationally.

Acute and Specialty Care Abilities

- Neonatal / Pediatric Patients
- Traumatic Brain Injuries (TBI)
- Burn Care Patients
- Respiratory Illness / Ventilator Dependent
- Spinal Cord Injuries
- Open and Closed Head Injuries
- Trauma / Multi Trauma Care
- Medical Convalescent Transports
- Cancer

Checklist for Your Call

1. **Contact Person:** Full name, telephone and email.
2. **Patient:** Full name, date of birth, home address.
3. **Patient's Present Location:** Facility Name, address, case manager's name and telephone.
4. **Patient's Condition:** Is the patient conscious? On a ventilator? Suspected or known diagnosis?
5. **Cause of illness / injury?** What happened? Where? When?
6. **Destination Location:** Facility Name, address, receiving Physician.
7. **Insurance Coverage:** Provider, member I.D., group number, name of insured and their date of birth.



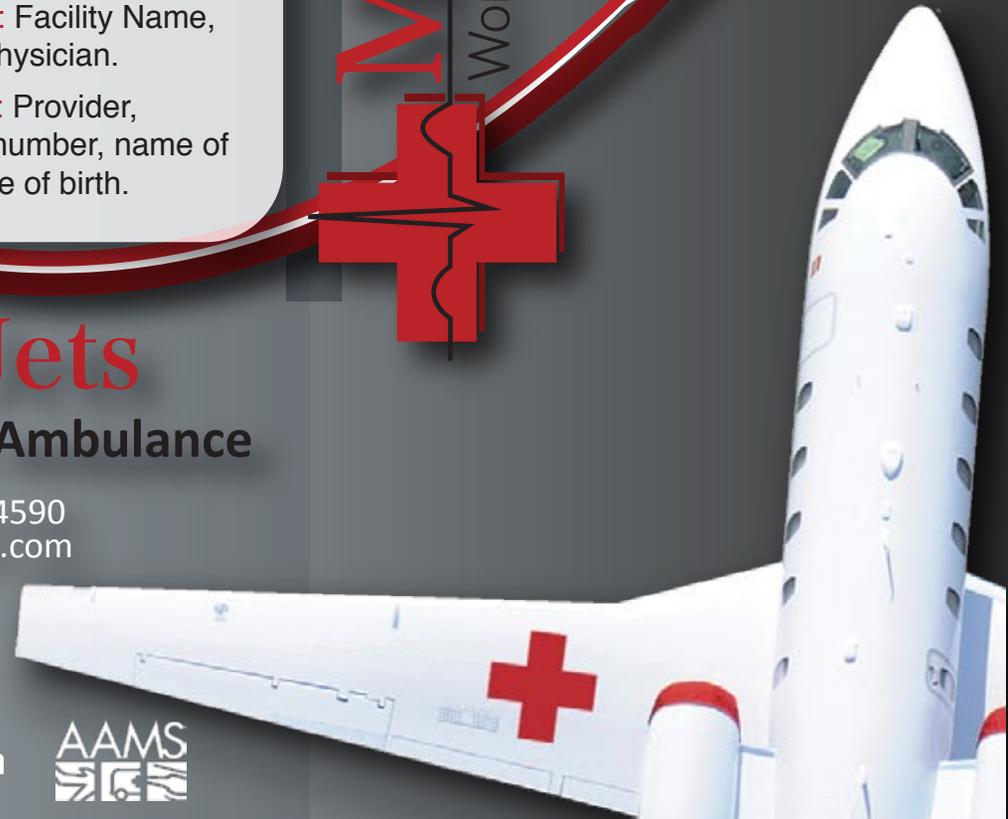
Mercy Jets
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888-220-4590
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About Mercy Jets

Mercy Jets was founded on the simple principle of providing industry-leading medical transportation for patients. By placing a patient's health and safety above all other priorities, Mercy Jets has quietly grown to become the provider other air ambulance companies call when they are unable to perform a transport.

We understand the complexities and barriers to ensuring quality care during transport and will help you safely get the care you need.



We Will Take Care of All the Details

We understand that every situation is unique and we will coordinate your trip accordingly. We work with the hospital, case managers, doctors, ground transport services to ensure all aspects of your transport are addressed - right down to the last detail.

We use our knowledge and understanding to customize the transport based on your specific needs, streamlining your trip.

Medical team members will stay with you during your entire journey ensuring your care from the moment we arrive at your bedside until you are safely in your new facility.



I have never seen the process for transporting a patient to another facility go so well before.

*Sonja
Physicians Assistant
NY Presbyterian Hospital*

An Intensive Care Unit in the Air with State of the Art medical equipment enabling the medical team to provide the best possible medical care.

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